



The Older American Act & Aging Network of Dane County



Area Agency on Aging of Dane County:

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The Aging Network

U.S. Department of Health & Human Services



**Administration of Community Living /
Administration on Aging (AoA)**



State Unit on Aging (WI Bureau of Aging and Disability
Resources, Division of Public Health)



Area Agencies on Aging (Dane, GWAAR, Milwaukee)



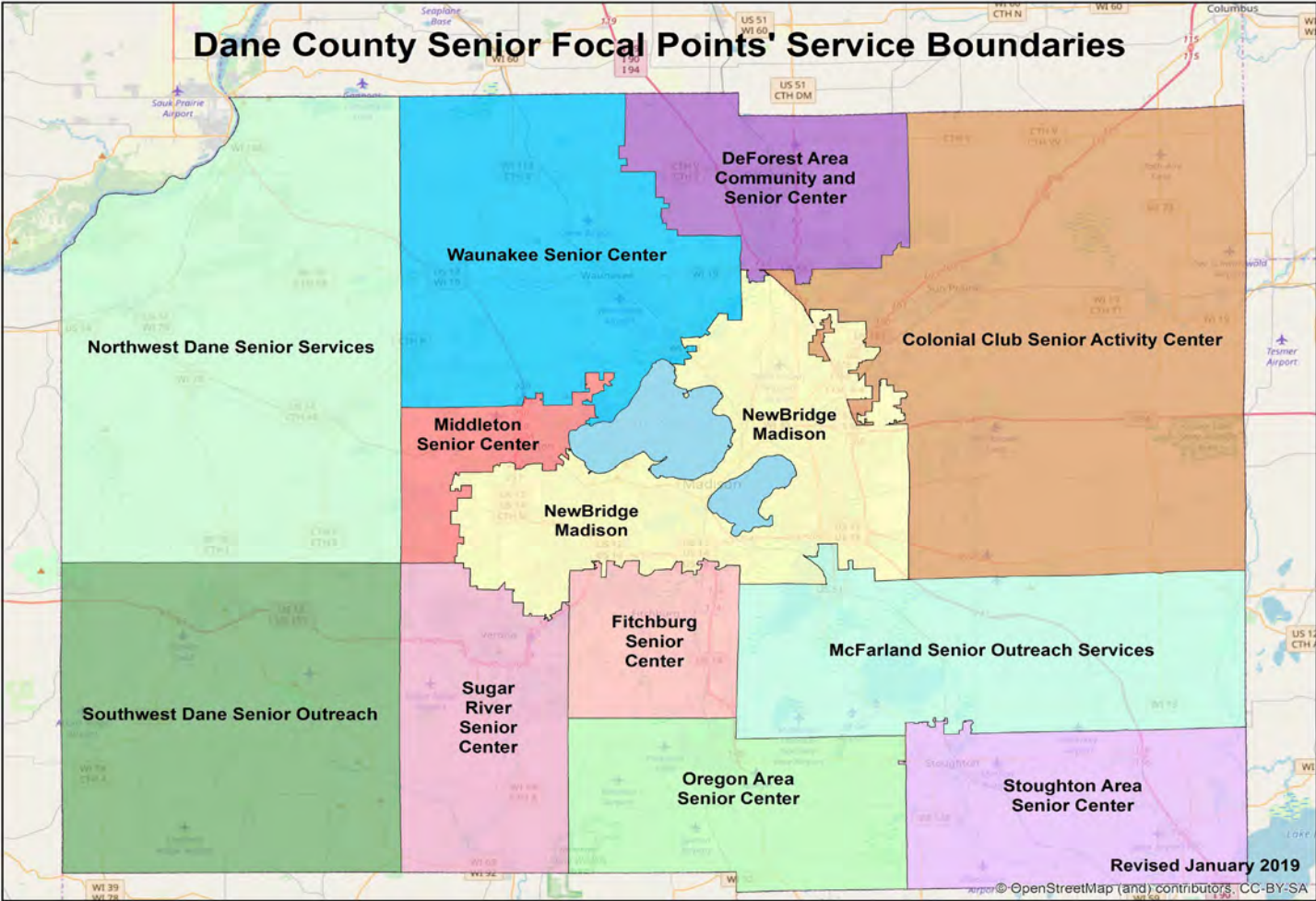
Focal Points and other Community Partners

What is AAA of Dane County?

- Area Agency on Aging (one of three in Wisconsin)
 - GWAAR and Milwaukee are the two others in Wisconsin
- Supports successful delivery of aging programs
- Provides the following to ensure quality programs and services for older adults:
 - Policy interpretation / assistance in implementation
 - Training
 - Technical assistance
 - Advocacy
 - Quality assurance and improvement
 - Area Planning for Aging
 - Funding



Focal Points of Service



OAA Title III

- **Cannot Supplant Other Federal Funding (Medicaid)**
- Target populations:
 - Low-income older adults
 - Older adults from minority populations
 - Older adults living in rural areas
 - Socially and economically needy
- No income or asset test
- People must have the opportunity to contribute but they **cannot be charged a fee**
- Counties must match 10-20% of all money.





Title III Part B: Supportive Services

Supportive Services for the general well-being (mental & physical) and welfare of older adults

Title III B: Supportive Services

- Legal Services-Elder Benefit Specialists
- Coordinated Transportation Services-RSVP
Driver Escort, Vet's Helping Vets
- Volunteer Programs-RSVP, Guardianship/Rep
Payee
- Community-based support services-Diversity &
Inclusion Programs (Black/Latinx/SE Asian,
Volunteer or PaidChore, Homemaker and
Personal Care

Some Supportive Services Require Focal Point
Case Management involvement.

Elder Benefit Specialists

- ❖ The EBS Program provides free advocacy and legal advice/representation for senior adults (age 60+) residing in Dane County that are faced with benefit, housing and other disputes or denials, complications, changes in benefits, claims not paid, and other similar issue groups that have an economic or socially isolating effect on the older adult.
- ❖ Elder Benefit Specialists (EBS) receive in-depth, on-going legal training. EBS staff, along with their program attorneys at the Greater Wisconsin Agency on Aging Resources (GWAAR) and AAA management, prioritize legal case work based on client need.

EBS High Priorities

- An appeal/denial/reduction of existing benefits with approaching appeal deadlines
- A late appeal where deadline has passed
- Medicare billing or coordination issues with approaching deadlines
- Pharmacy or drug coverage issue where client needs medication immediately
- SSA overpayment issues prior to 30 day deadline from notice
- Specific housing eviction issues, deadline-related housing crisis

EBS Normal Priorities

- Debt collections and consumer issues
- General benefit appeals or denials or loss of existing benefits
- Guardianship and POA issues/questions
- LTDI/STDI or COBRA questions and coordination issues
- Medicare appeals or Explanation of Benefit (EOB) appeals and billing problems
- Pharmacy drug coverage issues
- Private health insurance appeals & denials
- Spousal impoverishment issues
- SSA overpayment issues beyond 30 days of notice
- SSI/SSDI initial application assistance



Elder Benefit Specialist Referrals

Potential EBS clients who present with issues on the priority lists should first contact the ADRC Information & Assistance helpline by calling (608) 240-7400. An I & A Specialist will discern their particular issue, in many cases assist the client to resolve the issue, or escalate their issue to an EBS through an internal referral to the program if necessary.



Case Management

Primary goal is to provide older adults with the support they need to achieve and maintain optimum independence in their community through the assessment of need and the coordination and monitoring of community-based services.

Dane County is the only County in WI with a case management program. Case Management is not a mandated service, but III B funding can be used for this purpose. For this reason and the small amount of III B funding most counties receive, they cannot afford to use it for case management. Nor can Dane County, and thus this program is funded by tax levy entirely.

Title III Part C-1

Congregate Meals



- 28 Senior Dining Sites across Dane County
- At least 16 open on any given day Monday-Friday
- Dine By Donation

All About Options

- Regular Menu-Daily
- Meatless Option-Daily
- Salad Entrée Option – 1 day per week
- Kosher Option – 1 day per week
- Special Diets – Pureed, Mechanical Soft with Doctor's order
- Milk Choices- Skim, 1% or 2% white or chocolate
- Breakfast or Lunch – Restaurants have 8-10 choices
- Hmong Culturally Specific Meal 5 days per week

Dane County Funded Meals

Seniors age 60 and older can dine by donation.

28 Congregate (group) Meal Sites

- 4 Faith Community Sites (1 Kosher, 1 Hmong)
- 6 Restaurant Sites
- 1 Senior Housing Building
- 6 Community/Municipal Centers
- 12 Senior Centers

Home Delivered Meals

- SSM Health Meals on Wheels (City of Madison)
- Senior Focal Point meal sites outside of Madison

Restaurant Dining

My Meal-My Way

- Hy-Vee Market Café (West Madison)
- Finks Café- Mt. Horeb
- DeForest Family Restaurant- DeForest
- Ziggy's BBQ & Ice Cream Parlor- Oregon
- Esquire Club – North Madison

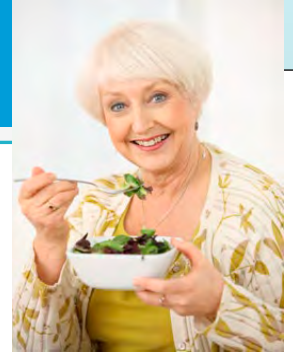
Partnership between Nutrition Program and Local Business resulting in:

- Increased participation
- Increased satisfaction
- Increased choice
- Increased donations
- Increased use of other aging services
- Increased business traffic
- Decreased cost per meal



Title III Part C-2

Home Delivered Meals



- More than 160,000 Meals Delivered
- Age 60+ living in the community
- Served by the Focal Point in which they reside.

Title III Part D: Evidence-based Disease Prevention and Health Promotion Services

High level evidence-based

- Falls Prevention (Safe Communities)
 - Stepping On
- Chronic Disease Self-Management Programs (unfunded, but coordinated by AAA)
 - Healthy Living with Diabetes
 - Stand Up – Move More
 - Living Well with Chronic Pain
 - Mind Over Matter – Healthy Bowels and Bladder

For more information contact: (608)261-5678

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Title III Part E: National Family Caregiver Support Program

- Caregiver Grants
- Coordination and Connection of Caregivers with Caregiver Support Groups & Services
- Education about Caregiving Issues & Opportunities

For more information: Jane DeBroux, Caregiver Specialist. DeBroux.Jane@countyofdane.com



Questions?